



Refund Policy

Refunds are challenging for the North Bay Ski Racing Club since we are a non-profit organization. Given the amount of time and effort that goes into creating our programs, planning for appropriate coach-to-racer ratios, and hiring and maintaining our coaching staff, the following policy has been established.

Refunds will be considered at the sole discretion of the North Bay Antoine Ski Racers Board of Directors and will be issued within 90 days of the request.

Pre-Season Refunds

For requests made before December 31 of the calendar year, the full program and race entrance fee, less a \$50 administration fee per athlete, will be refunded. By this time NBASR has already hired and scheduled coaches.

After Regular Training Starts

For requests after December 31 of the calendar year, program and race entrance fee refunds will only be granted on a case-by-case basis and will be prorated depending on the remaining duration of the program, less a \$100 administration fee.

Athlete Injury

Alpine racing is a high-risk sport and injuries do happen. A refund will be considered in the event that an athlete is unable to continue with the program due to an injury or severe illness and has supplied an appropriate medical certificate. The amount of the refund will be issued on a prorated basis depending on the remaining duration of the program. No administrative fee will be charged.

Weather Condition Refunds

We offer no refunds due to weather-related cancellations. For weather challenges, every effort will be made to offer make-up time and provide additional training to athletes when and wherever possible. However, we cannot guarantee that make-up will occur..

Covid-19

Should COVID-19 prevent us from operating the coming season, all registered athletes will have the following options:

1. Racers and their parents/guardians may choose to donate all or a portion of the program fees already paid to the club to cover administrative fees and support the NBSRC through this difficult time.
2. Racers and their parents/guardians can defer the program fees to the following season.
3. Racers and their parents/guardians may choose a refund in accordance with the timelines and administrative fees noted above.

Fees paid to NOD for the season are not refundable. Racers and their parents/guardians are responsible for arranging any potential refunds from AOA.